



#### Refund Policy:

Thank you for your interest in our sponsorship/exhibitor packages. Once a payment is submitted, it is considered final and non-refundable. We understand that circumstances may change, but due to the nature of our business, we are unable to offer refunds once payment has been processed.

#### Cancellation Policy:

In the event that you wish to cancel your purchase or reservation, please note that no refunds will be issued. However, we may consider transferring your payment towards a future event or service, subject to availability and our discretion. Any requests for cancellation and transfer must be submitted in writing to [Administrator@FSAM.INFO](mailto:Administrator@FSAM.INFO) at least 30 days before the scheduled start date of the event or service.

#### Exceptions:

Please note that certain exceptions may apply in extenuating circumstances, such as event cancellation by the organizer or unforeseen circumstances that prevent you from attending. In such cases, we will make every effort to accommodate your request for a refund or credit, but this is subject to review and approval by our team.

#### Contact Us:

If you have any questions or concerns regarding our refund policy, please feel free to contact us at [Administrator@FSAM.info](mailto:Administrator@FSAM.info). We are here to assist you and ensure your experience with us is positive and satisfactory.

Thank you for your understanding and cooperation.

Florida Society of Addiction Medicine, Inc.